

Privacy Statement

Version January 2026

The Scottish Plant Owners Association ("we/us/SPOA") are committed to protecting and respecting any personal information you share with us.

This statement describes what types of information we collect from you, how it is used by us, how we share it with others, how you can manage the information we hold and how you can contact us.

We will always give you the option not to receive marketing communications from us. We will never send you unsolicited 'junk' email or communications, or share your data with anyone else who might. We do not sell your information to third parties.

The contents of this statement may change from time to time so you may wish to check with us occasionally to ensure you are still happy to share information with us.

WHAT INFORMATION DO WE COLLECT?

We collect information about you when you engage with our website and use our Contact Form and membership platform, VeryConnect. We only collect information which is necessary, relevant and adequate for the purpose you are providing it for.

HOW DO WE USE THIS INFORMATION?

The SPOA will only process information that is necessary for the purpose for which it has been collected. We will never send you unsolicited 'junk' email or communications or share your personal information with any other company (i.e. third parties) unless we are required to do so by law.

This Privacy Statement only applies to the SPOA website and Membership platform, VeryConnect. Customers should always be aware when moving to another site via a link of how that site deals with your information by checking its privacy statement. The SPOA cannot be held responsible for the content or policy of any external website to which it links.

Our website is hosted by Aurora Design Studio (the "Developers") and membership platform is hosted by VeryConnect (the "Developers"). The Developers are not responsible for any information gathered by the SPOA Website or membership platform. However the developers do offer the SPOA the tools to manage the data by way of exporting it to a CSV file for use offline or by deleting the data from the server.

SHARING INFORMATION WITH OTHER SPOA MEMBERS

As part of the services and benefits provided by the Scottish Plant Owners Association, limited personal and business-related information may be made available to other SPOA members. This is done solely to support member engagement, networking, and the effective operation of the Association.

Only information that is relevant and appropriate for these purposes will be shared, and access is restricted to SPOA members through secure systems such as the membership platform, VeryConnect. Personal information will **never** be shared with non-members or external organisations for marketing or commercial purposes without your explicit consent, unless we are required to do so by law.

You may manage the visibility of your information or withdraw consent for member-to-member data sharing at any time by contacting us using the details provided below.

HOW LONG DO WE KEEP YOUR INFORMATION?

We will not hold your personal information in an identifiable format for any longer than is necessary. If you are a customer or otherwise have a relationship with us we will hold personal information about you for a longer period than if we have obtained your details in connection with a prospective relationship. Credit Card details which you give us will only be held for the purpose of the deposit and then destroyed after.

Accounting Information, by law, has to be kept for a required period for the purpose of any Inland Revenue inspection. After this information is no longer required we destroy this information.

INTERNATIONAL TRANSFERS

We do not transfer your personal data outside the European Economic Area (EEA).

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality. We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

YOUR LEGAL RIGHTS

Under certain circumstances, you have rights under data protection laws in relation to your personal data. You have the following rights:

- Request access to your personal data
- Request correction of your personal data
- Request erasure of your personal data
- Object to processing of your personal data
- Request restriction of processing your personal data
- Request transfer of your personal data
- Right to withdraw consent

If you wish to exercise any of the rights set out above, please contact us at the contact details below.

HOW CAN YOU MANAGE THE INFORMATION WE HOLD ABOUT YOU?

You have the right as an individual to access your personal information we hold about you and make corrections if necessary. You also have the right to withdraw any consent you have previously given to us and ask us to erase information we hold about you. You can also object to us using your personal information.

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